

Comments Received from the Licence Holder

Dear All

In response to the message sent from Nigel Bryant please see our responses below:-

- Image 1 (App A) – This image has been extracted from Instagram and we have no knowledge who the people are or on what date they were on the premises – the date on the image merely shows the date posted
- Image 2 (App A) – The image clearly shows silver canisters outside the perimeter of the premises in the driveway to Charlesgate Homes – it is impossible to gauge how or why they were there
- Image 3 (App B) – This was an unfortunate occurrence; we had a caretaker on the property who was responsible for the removal and build-up of rubbish however he failed to do so, and it coincided with a family group staying at the property for a few days. The rubbish was removed as a matter of urgency that date by Newbury Waste Management and the whole area thoroughly cleaned. Commercial bins have now been installed and are emptied bi-weekly.
- Image 4 (App C) – This was a family reception prior to the couple's wedding later in the year in London. It was under the COVID rule of 30 and held in August 2020 – as I understand it the Police were called by neighbours under breach of COVID regulations, but no concerns were identified. This was a private hire and a non-licensable occasion
- Image 5 (App C) – This was a belated reception for a wedding that had taken place earlier in the year but affected by COVID regulations at the time. This was a private hire, non-licensable occasion where the guests provided their own refreshments. The guest applied for a TENs and was granted this by West Berkshire Council.
- Rec 1 (App D) – It is very unclear what time of day the recording was taken - please provide details of who was contacted so the situation could have been remedied if needed
- Rec 2 (app E) - Please provide details of who was contacted so the situation could have been remedied if needed
- App A – Grime Recording – This was a private hire by a film company, non-licensable and perfectly in accordance with the private hire of a house for a music video. This was a one-day video shoot by a film company.
- App F – These are images of private hire or Airbnb bookings for family or friends' staycations all operating under prevailing COVID regulations.

It is worth noting all the images and recordings sent cover period of 18 months.

Kind Regards,

Phoenix Serviced Apartments, Newbury